

To all patients:

You are now able to schedule a telehealth appointment with your medical provider online. Please see below instructions in order to schedule.

Scheduling a Telehealth Appointment Online

As a patient of Prism Health North Texas, you are now able to schedule a non-urgent telehealth medical appointment online. You are able to do this even if you have never accessed our patient portal. These visits will require a device with both a video camera and microphone, and they are only available with your regular medical provider.

Please see the instructions below:

If you have an active patient portal account:

1. Please click the link <https://phntx.myezyaccess.com/> and log in with your username and password.
2. Click 'Request Telemedicine Visit' as shown below.
3. Follow the instructions on the screen.

Visits & Appointments

- You have no appointment registered now. [Schedule a new appointment.](#)
- [Request Telemedicine Visit](#) **New**
- We do not have any record of your prior visit to the clinic.

If you have never accessed the patient portal:

1. Please click the link <https://phntx.myezyaccess.com/ez>
2. Log in with your patient ID: [PatientID]
3. Click 'Request Telemedicine Visit' as shown below.
4. Follow the instructions on the screen.

Messages

- You have no appointment registered now.
- [Request Telemedicine Visit](#) **New**
- We do not have any record of your prior visit to the clinic.

Thank you,

Your Prism Health North Texas Clinical Team